

**RUBIN AND RUDMAN LLP**

COUNSELLORS AT LAW

50 ROWES WHARF ? BOSTON, MASSACHUSETTS 02110-3319  
(617) 330-7000 ? FACSIMILE: (617) 439-9556 ? FIRM@RUBINRUDMAN.COM

Andrew J. Newman  
Direct Dial: (617) 330-7031  
E-mail: anewman@rubinrudman.com

March 3, 2003

**BY E-MAIL AND BY HAND**

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station, 2<sup>nd</sup> Floor  
Boston, MA 02110

Re: Blackstone Gas Company – 2002 Service Quality Annual Report– D.T.E. 03-12

Dear Secretary Cottrell:

Enclosed for filing in the above-referenced proceeding, for informational purposes only in accordance with the letter order in DTE 99-84 of April 17, 2002, at 5:00, is the 2002 SQI Annual Report with the currently available information.

If the Department has any questions or require further assistance with respect to this matter, please contact the undersigned.

Very truly yours,



Andrew J. Newman

AJN/lms

Enclosures

cc: Jody Stiefel, Hearing Officer (one copy)  
Mr. Glen Shippee, Rates and Revenue Requirements (six copies)  
Joseph Rogers, Esq.  
[Dte.efiling@state.ma.us](mailto:Dte.efiling@state.ma.us) and caroline.obrien@state.ma.us